



**MAHDLO**

An **OnSide** Youth Zone

# ROLE PROFILE

Youth worker  
Mahdlo Hub and District Provision

# ABOUT MAHDLO

Mahdlo Youth Zone is a state-of-the-art multi-million pound location providing young people aged 8 to 19, and up to 25 for those with additional needs, engaging and exciting opportunities to try something new, seven days a week.

Our mission is to provide opportunities to raise aspirations and support young people to reach their full potential through the delivery of high-quality experiences, ensuring youth voice is a golden thread in shaping everything we do.

At our centre in Oldham we've got incredible facilities including a 3G Multi Use Games Area (MUGA) pitch climbing wall, boxing gym, three court sports hall, sensory room, fully equipped gym including weightlifting equipment, recreation area and dance, arts, music and media suites and much more.

Out across the borough we're working from community centres to bring our special brand of youth work to young people in the community.

**OUR VALUES**  
**THE WAY WE WORK**

**PASSION**  
**RESPECT**  
**INCLUSION**  
**DEPENDABILITY**  
**EXCELLENCE**

# THE ROLE

## Youth worker

Youth work supports a young person's personal, social and educational development.

We use youth work to explore their values and beliefs, to enable them to develop their voice and place in society, and to learn skills that help them to realise their full potential.

You will be delivering a range of exciting programmes to young people that will challenge, stimulate and provide new opportunities, in line with the Mahdlo themes of **Get Sorted** (personal development, crime prevention and health and wellbeing) and **Get Connected** (leadership, volunteering and citizenship).

You will be establishing positive relationships with young people; challenging, supporting and encouraging them as they develop.

# WHAT YOU'LL BE DOING

## Key responsibilities

- Working directly with children and young people (8-12 years and / or 13-19 years) to develop their social skills and build their confidence by delivering programmes of activities, services and facilities at Mahdlo which will take place during the evenings, at weekends and during school holidays and will occasionally include residential work.
- To directly deliver a planned, high quality programme of activity that is exciting, safe, and developmental and directly responds to the diverse needs, concerns and interests of our members. Offering opportunities and encouraging young people to participate in a range of activities and experiences across our 6 key themes: [Get Active](#); [Get Creative](#); [Get Sorted](#); [Get Outdoors](#); [Get Connected](#); [Get Ahead](#).
- Where required contribute to the development of plans for delivery of youth work sessions and projects.
- To deliver sessions which support with the delivery of preventative issue based youth work.
- To establish positive relationships with young people, to challenge, support and encourage them to participate positively.
- To work with children and young people in groups, 1-2-1 and in outreach settings.
- To work flexibly to ensure the needs of our members are met, including disadvantaged children and young people and those with disabilities or additional needs.
- To ensure that our members maintain a high standard of behaviour and discipline during sessions.
- To work alongside and support Activity Workers, Volunteers and Young Leaders to deliver our programmes.
- To promote cultural cohesion and inclusion, and proactively challenge any prejudice and discrimination.
- Ensure the participation of young people and that their ideas contribute fully in the delivery and evaluation of sessions, projects and activities.
- To understand and adhere to Mahdlo policies and procedures at all times with particular emphasis on equal opportunities, health and safety and safeguarding.

- To have responsibility for promoting and safeguarding the welfare of children and young people at all times.
- To monitor, record and evaluate sessions in accordance with Mahdlo's systems.
- To be an active member of the team and deliver a focused, measurable contribution to Mahdlo operating in line with Mahdlo's values and principles.
- To take a creative and enthusiastic approach to making Mahdlo a valued facility in Oldham and a leader in its field.
- To promote a positive image of Mahdlo through professional operation and conduct with all our stakeholders and the general public.

## General requirements

- Contribute positively to a range of exciting activity programmes for children and young people in the hub and districts that will challenge, stimulate and provide new opportunities, in line with the Mahdlo six key themes: **Get Active** (sports); **Get Creative** (arts); **Get Sorted** (personal development, crime prevention and health and wellbeing); **Get Outdoors** (outward bound and environmental activities); **Get Connected** (leadership, volunteering and citizenship); **Get Ahead** (employment and enterprise).
- Work diligently to meet the requirements of this job description
- Always seek to continuously improve so that the highest quality standards are achieved.
- Participate positively in internal/external meetings and training as required.
- Positively participate in one to ones and appraisals.
- Ensure that all relevant policies, procedures and working practices are adhered to at all times.
- Work in accordance with Mahdlo's culture, values, aims and objectives.
- Act as a positive ambassador for Mahdlo at all times.
- Positively contribute to Mahdlo's team working environment, taking ownership of issues and supporting colleagues where appropriate
- Be flexible and willing to undertake any other duties that may be reasonably be required.

In accordance with Mahdlo's Child Protection and Safeguarding procedures, this position requires an enhanced DBS check and will require you to complete Safeguarding training within six months of appointment and refresher training thereafter.

# PERSON SPECIFICATION

## Qualifications

	Essential	Desirable
A qualification recognised by the JNC for Youth & Community Work – NVQ / VRQ Level 2 equivalent or above	✓	
A JNC recognised professional youth work qualification (minimum DipHe)		✓

## Experience

	Essential	Desirable
Face to face youth work delivery, working with young people aged 8-19yrs both in groups and in 1-to-1s	✓	
Experience of delivering issue based youth work and youth work support to individuals and groups	✓	
Experience of supporting young people who are disaffected, underachieving and or have social/emotional barriers to participation	✓	
Experience of working in a team and alongside volunteers	✓	
Residential work with young people		✓
Organising a programme of developmental youth work activities		✓
Face to face youth work delivery in an outreach setting, working with young people aged 13-19yrs both in groups and in 1-to-1s		✓

# Knowledge and skills

	Essential	Desirable
Understanding of the principles of good youth work practice and the issues affecting young people's lives	✓	
Knowledge of Health and Safety, Diversity Awareness and Safeguarding best practice and how these relate to children and young people within Mahdlo	✓	
Strong commitment to young people and ability to engage and build positive relationships with all young people including disengaged and disadvantaged young people	✓	
Confident in managing a group of children and young people and the ability to work with them to develop their social education by providing programmes of activities and services that are engaging and enable young people to develop	✓	
Ability to coach, encourage, motivate and provide reliable support to children and young people	✓	
Ability to deliver high quality youth work programmes with young people who face social exclusion, disadvantage and disaffection	✓	
Delivery of youth work within an equal opportunities framework and ability to identify and challenge discrimination and discriminatory behaviour, taking appropriate action as necessary	✓	
Excellent communication and IT skills	✓	
Ability to understand, follow and implement procedure	✓	
Ability to monitor and evaluate sessions and work flexibly to change delivery during session in required		✓

# Personal attributes

	Essential	Desirable
Positive and enthusiastic	✓	
Punctual and reliable	✓	
Commitment to personal and professional development	✓	
Able to work in the evenings and at weekends	✓	

# MAHDLO BENEFITS



## ONSITE GYM

For all of the fitness fanatics or if you just want to maintain a healthy lifestyle.



## BIRTHDAY GIFT

£50 Birthday Gift to boost your Health and Wellbeing.



## MEDICASH HEALTH CARE

On successful completion of your probationary period you will be enrolled onto Medicash - an award winning Health Care scheme.



## HOLIDAY ALLOWANCE

14.54% of hours worked paid to you in your salary each month.



## LIFE INSURANCE

We understand that losing a family member can be devastating for a family and their finances and that's why we provide life insurance from Canada Life to all of our staff members.

**MAHDLO**   
An  **OnSide** Youth Zone